Welcome to SmartHub!
Northwest Rural PPD's Customer Self Service Portal

In April, Northwest Rural launched a new self service customer portal named SmartHub. The portal is available through a computer or mobile devices (Apple or Android). This article will focus on the App for mobile devices. Accessing the customer portal by selecting the link at www.nrppd.com will be very similar. You will be able to make selections of notifications by email or text message on the web link.

Access your App Store:
Google Play or the Apple App Store

Search for the FREE SmartHub App. Note - there are other apps with similar names, make sure you have the right one. Look for this icon

After installation of SmartHub search for Northwest Rural.

Log in using your existing account information or Register as a New User.

If you need to Register you will need your Account Number and your last name on your account exactly as printed on your monthly bill statement.
You may select “Bill & Pay” to make payment on your account or to see a screen print of your past bill.
We trust you will find this new access to information useful and informative. Look for more functionality to be available in the future. Development plans include the ability to initiate service work, connect a new service, report outages, among others. Check www.nrppd.com for additional help and information. If you have any questions or comments about this or any topic please contact the Northwest Rural office by email at nrppd@nrppd.com or by calling 308-638-4445.

Thank you, Northwest Rural Staff